

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to transfer a domain to us

Domains & DNS

CODE

RLX-AO-KB-90

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/90>



Bringing a domain you registered elsewhere over to us. The transfer keeps the time you already paid for - it is added to the new period, not lost.

Before you start

1

The domain must be more than 60 days old and must not have been transferred in the last 60 days - this is an ICANN rule, not ours.

2

Unlock the domain at the current provider (look for "Transfer Lock" or "Registrar Lock").

3

Get the authorisation code - also called EPP code or AuthCode. The current provider gives it to you, usually by e-mail.

4

Check the domain's contact e-mail is one you can read - the confirmation is sent there.

Making the transfer

1

Order the transfer through the site, entering the domain and the authorisation code.

2

If there is a cost, pay the transfer invoice - the amount (which normally includes another year of registration) is shown before you confirm. See [how to pay your invoice](#).

3

Confirm the request in the e-mail that arrives at the domain's contact address. **Without this confirmation the transfer does not proceed.**

4

Wait: transfers typically complete in **5 to 7 days**. The current provider can release it sooner if you approve it on their side too.

Your site and e-mail don't have to go down. Set up the hosting here and point the DNS **before** the transfer completes - that way nothing stops when the domain changes hands. See [how to migrate a site without downtime](#).

Domains that can't be transferred this way. Some national extensions (including several African ones) follow their own registry process instead of the EPP code. If the option doesn't appear or the code is refused, open a ticket and we handle it manually.

Not sure whether your domain can be transferred? Ask us before paying.

[Open a support ticket](#)

SEE ALSO

National domains have their own step: **Transfer a .ao domain from DNS.AO: step by step.**

DOMAIN TRANSFER**Bring your domain over to us.**

Domain, hosting and e-mail in one panel and on one invoice. Your site and e-mail keep working throughout - nothing is switched off.

[**Transfer a domain**](#)

The transfer price is shown before you confirm



Online version of this document

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2020

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Interweb Angola

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TAX ID (NIF)

500 260 5724

COMMERCIAL
REGISTRATION NO.

26464-25/250724

REGISTERED OFFICE

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