interweb

Generated on 15/11/2026 00:11

KNOWLEDGE BASE · PUBLIC DOCUMENT

php.ini and .user.ini: where to set a value and what applies where

PHP Versions & Settings

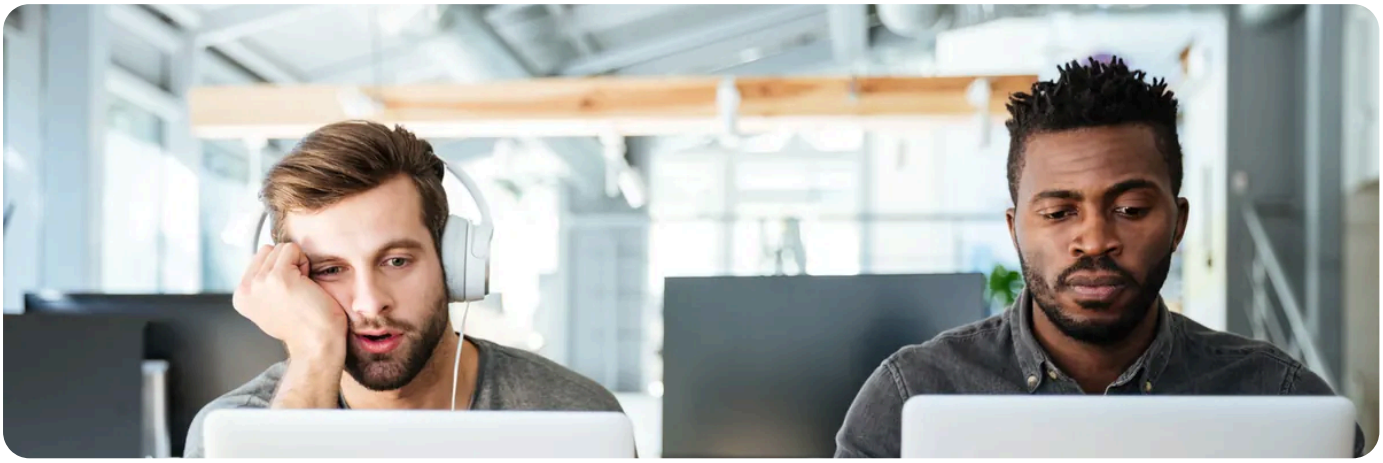
CODE	VERSION	COUNTRY · LANGUAGE
RLX-AO-KB-776	v2026.10.10	Angola · English

Interweb Angola
RLX Angola, Lda. · Group RLX Holdings
Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

https://www.meu.interweb.ao/knowledgebase/776

php.ini and .user.ini: where to set a value and what applies where

PHP Versions & Settings Created on **October 10, 2026** 3 min read



For a value that suits the **whole account**, use the **Options** tab of `Select PHP Version`. For a value that only suits **one folder**, put a `.user.ini` file in that folder. Beyond these, try not to bother: the other routes depend on how PHP is run and, when they fail, they fail ugly.

The places a value can live

Where	What it applies to	When to use it
Select PHP Version, Options tab	Every site on the account that uses that PHP version.	The value is for everything: memory, time, upload sizes. The first place to try.
A .user.ini file	The folder it sits in, and the folders inside it.	Only one application needs the value, or the value is not in Options.
php_value lines in .htaccess	Depends on how PHP is run.	Avoid. Where they are not supported, the whole site returns a 500 error.
A php.ini of your own in a folder	Do not count on it.	Use .user.ini, which does the same thing and is supported.

When the same value is set in two places, the **more specific** one wins: the folder's `.user.ini` overrides the account's Options.

Creating a .user.ini

1. In cPanel open the **File Manager**, go to **Settings** and switch on "Show Hidden Files". The name starts with a dot and is hidden.

2. Open the site's (or the application's) folder. The file must be in the folder where the script runs, or in one above it.

3. Create a file named exactly `.user.ini`. Not `user.ini`, not `.user.ini.txt`.

4. Write one line per value, in the form `name = value`. Without the word `php_value`. Comments start with `;`.

5. Save, and **wait a few minutes**: PHP keeps the file in memory for a while before it reads it again.

6. Check with a file containing `<?php phpinfo();`. On the value's row, the **Local Value** column shows what applies there and **Master Value** the default. Delete the file afterwards.

An example, only to show the syntax (the values are examples):

```
memory_limit = 256M
upload_max_filesize = 64M
post_max_size = 64M
max_execution_time = 120
```

Not everything can be changed from here.
Values PHP reads only at start-up, such as the list of disabled functions or the loaded extensions, cannot be changed in a `.user.ini`. Extensions are switched on in the selector (**switching an extension on**). And a line with a typing error is **silently ignored**: if nothing changed, start there.

There is already a .user.ini you did not create?
Security and cache plugins often leave one. Open it before replacing it: there may be a line the plugin needs.

The most requested limits have their own articles: **memory exhausted**, **execution time** and **uploading large files**. To see which value is really in force, **viewing and adjusting your PHP configuration**.

NEED A HAND?

Set the value, waited, and phpinfo still shows the old one? Tell us the folder and what you wrote.

Open a support ticket →

SEE ALSO

- Viewing and adjusting your PHP configuration
- PHP limits: memory, time, upload size and the one that fails silently
- Switching a PHP extension on or off
- Changing your PHP version without breaking the site

interweb

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

TAX ID (NIF)	500 260 5724
COMMERCIAL REGISTRATION NO.	26464-25/250724
REGISTERED OFFICE	Rua Direita do Patriota, Bairro Dangereux Belas, Luanda, Angola
CONTACT	info@interweb.ao · +244 942 011 191 · www.interweb.ao
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

Online version of this document

RLX-AO-KB-776 · v2026.10.10 · Generated on 15/11/2026 00:11