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Switching a PHP extension on or off in Select PHP Version

PHP Versions & Settings

CODE	VERSION	COUNTRY · LANGUAGE
RLX-AO-KB-770	v2026.10.10	Angola · English

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Switching a PHP extension on or off in Select PHP Version

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In cPanel, open **Select PHP Version** (the **Software** section), pick the PHP version, open the **Extensions** tab and tick or untick the extension's box. That is all, and it takes a minute. What catches people out comes after: **every PHP version has its own list of enabled extensions**.

Step by step

1. In cPanel, under **Software**, open `Select PHP Version`.
2. At the top, check **which version** you are editing. If your site runs on another version, your changes do not touch it.
3. Open the **Extensions** tab and look for the extension by name. Tick the box to switch it on; untick to switch it off.
4. Open the page again to confirm the box **is still ticked**.
5. Check on the site: a page containing `<?php phpinfo();` shows a section named after the extension if it really is loaded. Delete that file afterwards.

It exists, but it ships switched off

Many extensions are on the server and **ship switched off**, so an account does not load what it never uses. That is the case for `pgsql` and `pdo_pgsql` (PostgreSQL), `imagick`, `redis`, `memcached`, `apcu` and `opcache`. The selector's list is what you **can** switch on; `phpinfo` only shows what is loaded right now. So an extension missing from `phpinfo` may be one tick away.

What for	Extension to look for
Talking to PostgreSQL from PHP	pgsql and pdo_pgsql. PostgreSQL exists on the account; the module only needs switching on.
Handling images (resize, convert)	gd is the basic one; imagick for more. See **switching Imagick on**.
Text in several languages	mbstring (and intl for formatted dates and currencies).
Zip files, XML or SOAP	zip, xml/dom, soap.

Two things tend to get in the way. First: the extension **is not in the list** for that PHP version. Not every extension exists for every version, especially the older ones. Try another version or, if you really need that one, think about a VPS, where you install whatever you like. Second: the application asks for a *loader* for encoded code. Those loaders are in the list too (look for `ioncube_loader` or `sourceguardian`) and are switched on the same way.

The redis extension switches on, but it brings no server.
The box only gives PHP the ability to talk to a Redis. On this shared hosting there is no Redis or Memcached server listening for your account to use; object caching is done on a VPS, where you install whatever service you want. WordPress page caching is a different thing, and that one exists.

Switching off an extension the site needs causes an error.
The typical symptom is “Call to undefined function”. If it starts right after you touched this screen, tick the box again and read **the extension that is missing**.

Enable only what the site asks for.
Every enabled extension is loaded on every request. If you do not know what one does, leave it as it is.

NEED A HAND?

Cannot find the extension in the list, or it does not show as loaded after you ticked it? Tell us which one and the PHP version.

Open a support ticket →

SEE ALSO

“Call to undefined function”: the extension that is missing →

- **Viewing and adjusting your PHP configuration**
- **Switching Imagick on in PHP**
- **Which PHP version should your site use**

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TAX ID (NIF)	500 260 5724
COMMERCIAL REGISTRATION NO.	26464-25/250724
REGISTERED OFFICE	Rua Direita do Patriota, Bairro Dangereux Belas, Luanda, Angola
CONTACT	info@interweb.ao · +244 942 011 191 · www.interweb.ao
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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