

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to set up your e-mail in Outlook 2007

E-mail

CODE

RLX-AO-KB-64

VERSION

v2026.10.04

COUNTRY · LANGUAGE

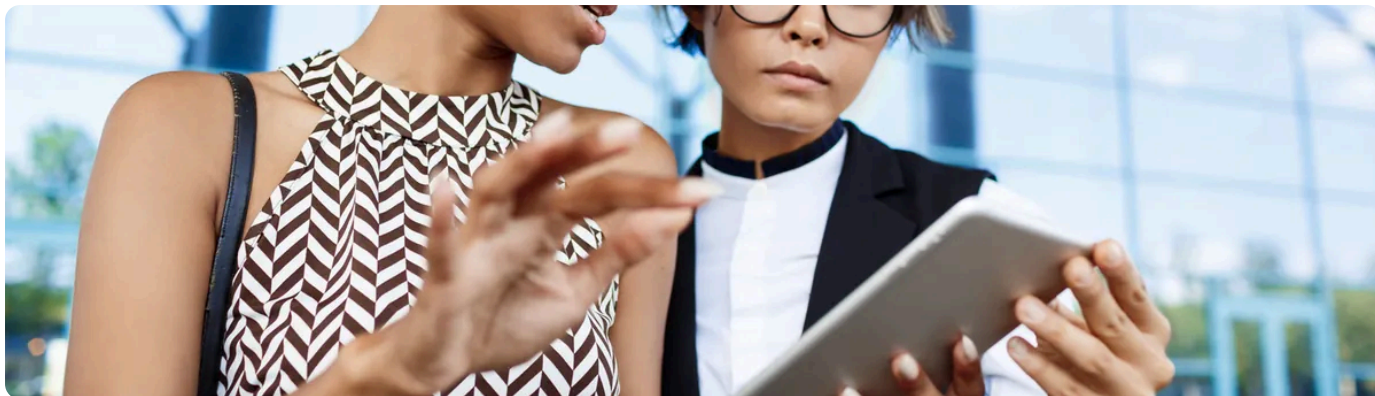
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<https://www.meu.interweb.ao/knowledgebase/64>



Outlook 2007 no longer receives updates from Microsoft, so setup is entirely manual - there is no automatic detection on this version.

Setting it up

1

Open Outlook, go to **Tools → Account Settings**, select your account (or click **New...** for a first-time setup) and click **Change...**

2

Fill in your name, e-mail address, account type **IMAP** if available in your version (otherwise POP3), and the server settings:

Setting	Incoming (IMAP)	Outgoing (SMTP)
Server	mail.yourdomain.ao - replace with your own domain	
Port	993	465
Security	SSL/TLS	SSL/TLS

If port 465 does not work: use **587** with **STARTTLS** for the outgoing server. Some mobile carriers and corporate networks block 465, and Outlook reports 0x80042109 . Port 587 does the same job and usually gets through.

Username: your full e-mail address - **Password:** the mailbox password you set in cPanel (not your portal or cPanel password).

3

Click **More Settings...** → **Outgoing Server** tab and tick **My outgoing server (SMTP) requires authentication.**

4

On the **Advanced** tab, set the incoming port to **993** (IMAP) or **995** (POP3) with encryption **SSL**, and the outgoing port to **465** with encryption **SSL**, then **OK**.

5

Click **Next** to test the account, then **Finish**.

This version is over 15 years old. Some Windows updates weaken its ability to negotiate modern encryption, which can cause the connection test to fail intermittently even with correct settings. If that happens, upgrading to a **supported** Outlook version is the more reliable fix - see **the new Outlook for Windows**.

Connection failing on Outlook 2007? Talk to us before spending hours on it.

[Open a support ticket](#)

SEE ALSO

If an error code shows up: **Common Outlook errors: 0x800CCC0E, password prompts and more.**

PROFESSIONAL E-MAIL

Your e-mail should carry your company name.

Mailboxes on your own domain, with webmail, antispam and automatic setup on phone and desktop.

[See e-mail plans](#)

Works in Outlook, on your phone and in the browser



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REGISTERED OFFICE

Rua Direita do Patriota, Bairro Dangereux
Belas, Luanda, Angola

CONTACT

info@interweb.ao • +244 942 011 191 • www.interweb.ao

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