

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to set up your e-mail in Thunderbird

E-mail

CODE

RLX-AO-KB-56

VERSION

v2026.10.04

COUNTRY · LANGUAGE

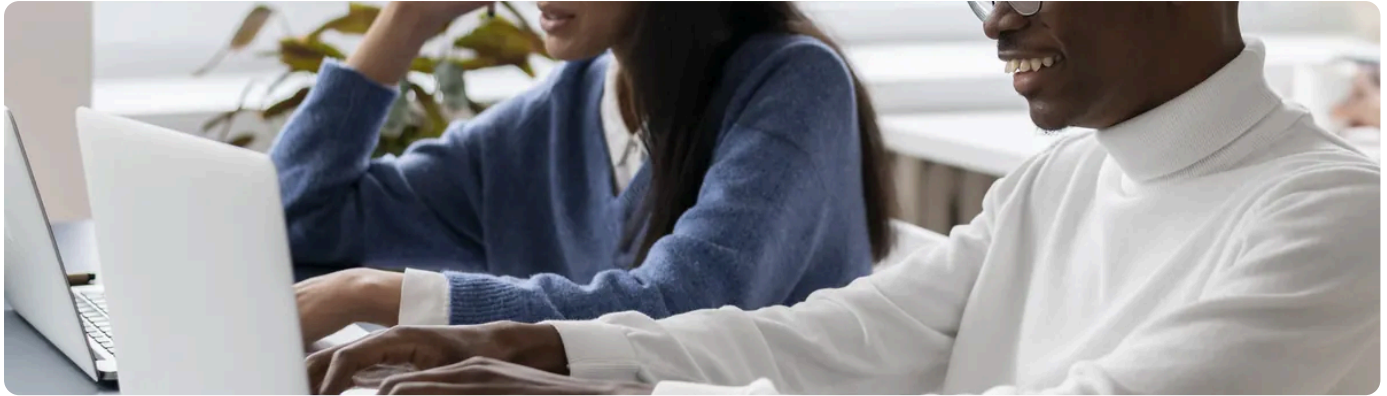
Angola · English

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<https://www.meu.interweb.ao/knowledgebase/56>



Thunderbird can detect this server's settings automatically - you only need to type your name, e-mail and password.

Automatic setup

1

In Thunderbird, open **Account Settings** → **Account Actions** → **Add Mail Account**.

2

Enter your name, full e-mail address and password, then click **Continue**.

3

Thunderbird searches for the settings on its own and proposes **IMAP**, server *mail.yourdomain.ao*, port **993** for incoming and port **465** for outgoing, both over SSL/TLS.

4

Once it shows those settings, click **Done** to finish.

If auto-detection doesn't find it, click **Configure manually** and fill in the same values by hand:

Setting	Incoming (IMAP)	Outgoing (SMTP)
Server	mail.yourdomain.ao - replace with your own domain	
Port	993	465
Security	SSL/TLS	SSL/TLS

Username: your full e-mail address - **Password:** the mailbox password you set in cPanel (not your portal or cPanel password).

Thunderbird still not connecting? Let's sort it out together.

[Open a support ticket](#)

SEE ALSO

If you cannot log in, start with webmail: [Common webmail errors and how to fix each one](#).

Set up and still not receiving? [Why your e-mail is not sending or receiving](#).

PROFESSIONAL E-MAIL

Your e-mail should carry your company name.

Mailboxes on your own domain, with webmail, antispam and automatic setup on phone and desktop.

[See e-mail plans](#)

Works in Outlook, on your phone and in the browser



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