

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to set up your e-mail on iPhone or iPad

E-mail

CODE

RLX-AO-KB-54

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/54>



The Mail app on iPhone and iPad can hold your professional e-mail alongside any personal accounts, each syncing independently.

Setting it up

1 Open **Settings** → **Mail** → **Accounts**.

2 Tap **Add Account** → **Other** → **Add Mail Account**.

3 Fill in your name, full e-mail address, password and a description (e.g. "Work"), then tap **Next**.

4 Choose **IMAP** at the top (recommended over POP - it keeps mail in sync if you also check it elsewhere).

5

Under both **Incoming Mail Server** and **Outgoing Mail Server**, fill in the host, and repeat your e-mail and password in the user fields - the outgoing fields are marked "Optional" on iOS, but leaving them blank stops sending from working.

Setting	Incoming (IMAP)	Outgoing (SMTP)
Server	mail.yourdomain.ao - replace with your own domain	
Port	993	465
Security	SSL/TLS	SSL/TLS

Username: your full e-mail address - **Password:** the mailbox password you set in cPanel (not your portal or cPanel password).

6

Tap **Next**, wait for verification, then **Save**.

If verification fails, double-check the outgoing username and password were filled in - that's the single most common cause on iOS.

Verification keeps failing? Send us a screenshot and we'll take a look.

[Open a support ticket](#)

SEE ALSO

If you cannot log in, start with webmail: **Common webmail errors and how to fix each one**.

Set up and still not receiving? **Why your e-mail is not sending or receiving**.

PROFESSIONAL E-MAIL

Your e-mail should carry your company name.

Mailboxes on your own domain, with webmail, antispam and automatic setup on phone and desktop.

[See e-mail plans](#)

Works in Outlook, on your phone and in the browser



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