

KNOWLEDGE BASE · PUBLIC DOCUMENT

# How to change your registration e-mail

Support & Account

CODE

**RLX-AO-KB-38**

VERSION

**v2026.10.04**

COUNTRY · LANGUAGE

**Angola · English**

## Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/38>



The e-mail on your account is how you receive invoices, tickets and login links. Keep it up to date - it is your main line of communication with us.

## If you still have access to the current e-mail

**1**

Log in to **Meu Interweb** and open **My Details**, in the profile menu (top right).

**2**

Click the pencil icon next to the **E-mail** field and type the new address, then confirm it.

**3**

Enter your account password to authorise the change.

**4**

We send a confirmation link to the **new** address - open it and click **Confirm my e-mail**.

**Nothing arrived?** Check the Spam / Junk folder. The link expires after a while - if it does, repeat the process to get a new one.

## If you no longer have access to the current e-mail

In that case the change cannot be confirmed automatically, since the confirmation goes to the new address but the request needs to be tied to your account. **Open a support ticket** instead.

**1**

Tell us the domain or service on the account, and the new e-mail you want to use.

**2**

Our team confirms your identity against the account details on file before making the change.

**For your protection,** we only change the account e-mail after confirming you are the account holder. This can take a little longer than the self-service flow above.

Lost access to your e-mail? Open a ticket and we will sort it out.

**Open a support ticket**

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**How to update your registration details**

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## Interweb Angola

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TAX ID (NIF)

500 260 5724

COMMERCIAL  
REGISTRATION NO.

26464-25/250724

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