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KNOWLEDGE BASE · PUBLIC DOCUMENT

How to remove this welcome page

cPanel & WHM

CODE	VERSION	COUNTRY · LANGUAGE
RLX-AO-KB-374	v2026.10.04	Angola · English

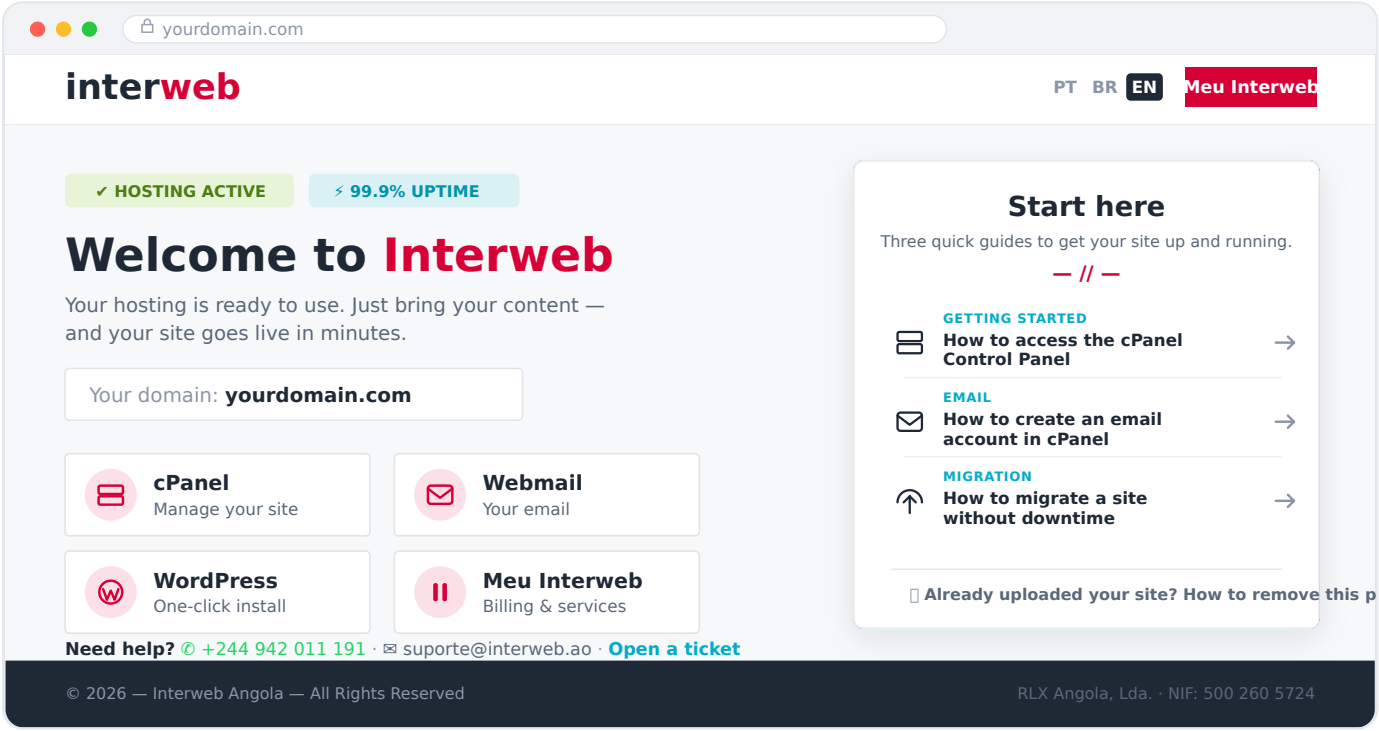
Interweb Angola
RLX Angola, Lda. · Group RLX Holdings
Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

https://www.meu.interweb.ao/knowledgebase/374

How to remove this welcome page

cPanel & WHM | Created on **September 14, 2026** | Updated on **October 4, 2026** | 2 min read

The page you are looking at is a **temporary welcome page** (a file called **default.php**) that Interweb places in every new hosting account. It is there so your address shows something friendly - instead of a blank page or an error - while the account is still empty. The moment you publish your own website, it steps aside on its own.



This is the welcome page - it shows until you publish your own site.

THE EASY WAY

Just upload your site - nothing to delete

As soon as there is an **index.html** or **index.php** file in your **public_html** folder, that file becomes your home page and this welcome page is no longer shown. It never overrides your real site - it only appears while there is nothing else to show, so most people never need to remove it at all.

Prefer to delete it by hand?

If you would rather remove the file, it takes a few seconds. Use whichever way you are comfortable with.

METHOD 1 In cPanel - File Manager

1. Log in to **cPanel**
2. Open **Files → File Manager**
3. Enter the **public_html** folder
4. Click the **default.php** file once to select it
5. Press **Delete** in the top bar and confirm

To remove it for good, empty the **Trash** afterwards (top-right corner of the File Manager).

METHOD 2 By FTP (FileZilla)

Connect to your account with an FTP program, open the **public_html** folder, right-click **default.php** and choose **Delete**. See **FTP accounts and connecting with FileZilla** if you have not set that up yet.

Delete it only after your own site is online.

This welcome page appears only when there is no index file in **public_html**. If you delete it while the folder is still empty, your address will show an empty page or a “403 / 404” error until you upload your site. The safe order is simple: upload your site first, then remove this page if you still want to.

NEED A HAND?

Not sure how to upload your site, or want us to do it? Our team can help.

Open a support ticket →

SEE ALSO

Uploaded your site but the welcome page is still there?
How to check if the site files are on the hosting

Need to get into the panel first?
How to access the cPanel Control Panel

Prefer FTP?
FTP accounts and connecting with FileZilla

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Interweb Angola

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OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

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