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# Internal migration: moving sites between plans

Backups & Migration

CODE

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COUNTRY · LANGUAGE

**Angola · English**

## Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/34>

# Internal migration: moving sites between plans

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Changing plan inside Interweb - from *Hospedagem Pro* to *Plus*, say - is far simpler than migrating from another provider. In most cases **nothing has to be moved**: the site stays where it is and only the plan limits change.

## The two kinds of change

| Situation                                                        | What happens                                                   | Downtime?              |
|------------------------------------------------------------------|----------------------------------------------------------------|------------------------|
| <b>Changing plan</b><br>Pro → Plus → Ultra                       | Same cPanel account. Only the space and resource limits change | <b>None</b>            |
| <b>Changing service type</b><br>Hosting → VPS, or another server | A new account is created and the data must be copied           | None, if done properly |

## Changing plan

1. Sign in at **My Interweb**
2. Open **Services** → **My Services** and click the current plan
3. Choose the **upgrade/downgrade** option in the side menu
4. Select the new plan and confirm

An invoice is generated for the difference, prorated to the time left in the current cycle - you do not pay a full month again. As soon as payment is confirmed, the new limits take effect.



### **Nothing is lost.**

Files, databases, e-mail accounts, SSL certificates and your cPanel settings stay exactly as they were. You do not need a backup or to reconfigure e-mail.

## If you are moving down a plan

Downgrading is possible, but needs one check: **what you already have must fit in the smaller plan.**

- ☐ Check the disk space in use, under **Disk Usage** in cPanel
- ☐ Count how many domains, databases and e-mail accounts you have active
- ☐ If anything exceeds the new plan's limits, delete what you no longer need **before** changing

 **When it really is a server move**

Going from shared hosting to a VPS, or moving to a different server, does involve copying everything to a new account. The same golden rule applies: **set it up first, point the domain afterwards**.

The step-by-step is in **how to migrate a site without downtime** - or ask our **Migration Department**, which handles internal moves too.

 **The available plans**

| Range             | Plans                                                              |
|-------------------|--------------------------------------------------------------------|
| Web Hosting       | Pro · Plus · Ultra · Business Pro · Business Plus · Business Ultra |
| WordPress Hosting | WP Starter · WP Performance · WP Pro                               |

 **NEED A HAND?**

Not sure which plan suits you? Tell us what you need and we will advise.

 **Open a support ticket** →

 **In our plans**

| Plan           | Sites     | Space           |
|----------------|-----------|-----------------|
| Pro            | 1         | 10 GB SSD NVMe  |
| Plus           | 6         | 20 GB SSD NVMe  |
| Ultra          | Unlimited | 30 GB SSD NVMe  |
| Business Pro   | Unlimited | 50 GB SSD NVMe  |
| Business Plus  | Unlimited | 100 GB SSD NVMe |
| Business Ultra | Unlimited | 200 GB SSD NVMe |

Traffic, e-mail accounts, databases and FTP accounts are unlimited on all of them, so before moving down only two numbers decide: the space in use and the number of sites. To compare, open the Statistics side bar in cPanel, which lists disk space, inodes (files), databases and e-mail accounts in use.

#### SEE ALSO

[How to generate zip and sql files to migrate a WordPress site](#)



[How to change the DNS of a domain already in use](#)



[How to migrate a site without downtime](#)



[Need a domain? Search here.](#)



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✓ Free migration of your current site · no lock-in

# interweb

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