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How SMTP Relay is priced: paying per e-mail sent, volume discounts and asking for a proposal

Billing & Payments

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How SMTP Relay is priced: paying per e-mail sent, volume discounts and asking for a proposal

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The short answer: SMTP Relay is paid **per e-mail sent**, with a **volume discount**. There is no fixed table on the page: you tell us how many e-mails you send each month and we prepare a **tailored proposal**. It helps to arrive with an estimate already made.

Estimating your e-mails per month

Add up the e-mails of each type that your programs send. An example, only to show the sum (the numbers are yours):

Type of e-mail	How to count	Example
Orders	Orders per month × e-mails per order (confirmation, dispatch, delivery)	300 × 3 = 900
Invoices and receipts	Invoices issued per month	400
Accounts and passwords	New sign-ups and password requests per month	150
Alerts and devices	System alerts, scans, alarms	200
Total		**1,650 per month**

What to bring to the proposal request

1. **The monthly estimate** and the peak months (month end for invoices, sales seasons).
2. **The programs** that will send: website, ERP, printers, applications.

3 **The domains** you will send from.

4 **Whether you also want the API** or E-mail Marketing campaigns, so it all sits in one proposal.

Ask how e-mails with several recipients are counted.
In the e-mail API, each recipient counts as one e-mail. If your programs send the same e-mail to several people at once, say so in your request, so the proposal counts it right.

How you pay

With the same **payment methods** as your other services. The details for your account are written in the proposal.

Send less, pay less.
Blocked addresses do not receive, and an e-mail to a wrong address helps nobody. Keeping customer addresses correct is also a saving.

RECOMMENDED

Tell us how many e-mails you send each month and we will prepare your proposal.

Ask for a proposal →

SEE ALSO

- **SMTP Relay: an SMTP server for the automatic e-mails of your site, system or device**
- **Your application sends from a mailbox: when to switch it to SMTP Relay**
- **Using SMTP Relay and the e-mail API together: the same domains, log and blocked list**
- **Invoices and documents from your ERP or billing software by e-mail, through SMTP Relay**
- **What SMTP Relay is not for: newsletters and everyday company mailboxes, and what to use instead**

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