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AI in cPanel: the AI assistant, Sitejet AI and what each one does for you

cPanel & WHM

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AI in cPanel: the AI assistant, Sitejet AI and what each one does for you

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The short answer: your cPanel has two kinds of AI help. The **AI assistant** answers questions about your account in plain language: it opens from the **Ask AI** button in the bottom-right corner of cPanel's new look, **Meridian**. **Sitejet AI**, inside Sitejet Builder, builds a first version of a website and writes, improves and translates the text. There is nothing to install and nothing extra to pay: it comes with your hosting plan.

The AI you have in cPanel

Tool	Where it is	What it does for you
AI assistant	In the Meridian look: the **Ask AI** button, bottom-right corner	Explains a feature, guides you through a task step by step and looks for the cause of a problem in your account.
Sitejet AI (website generator)	Domains > Sitejet Builder > **Try Sitejet AI** button	Creates a new website, with text, images, colours and fonts chosen for your business. You then edit it like any other.
AI Writer	Inside the Sitejet editor: the AI icon on a text element's toolbar, or **Assets > AI Writer**	Writes text from a description, and improves, shortens, lengthens, corrects or translates what is already there.
AI translation	In the Sitejet editor, under **Pages > Languages**	When you add a language to the site, it translates the page into it, for you to review.
WordPress Management	Domains	Installs and manages WordPress. It does **not** write text or build sites with AI: in WordPress, AI comes from plugins you choose (**building a WordPress site with AI help**).

The AI assistant: what you can ask it

The assistant **knows which page you are on** and which domain you selected, and suggests questions for that section. To find the cause of a problem, it **reads your account details without changing them**: domains, disk quota, e-mail and FTP accounts, databases, SSL certificate status and AutoSSL errors. Ask, for example, «why has my e-mail stopped receiving?», «how much space do I have left?» or «how do I create an e-mail account?».

1. **Log in to cPanel.** If you are not sure how, see **how to access cPanel**.
2. **Press Ask AI**, in the bottom-right corner. A chat opens beside the page.
3. **Type your question** as you would ask a person, or pick one of the suggestions.
4. **If the assistant proposes a change**, such as creating an e-mail account, it only happens after you approve it. If you decline, it gives you the steps to do it yourself.

AI makes mistakes.

The assistant can give an answer that sounds right and is not, and Sitejet AI writes opening hours, prices and services that are not yours. Check before you change anything, and read everything before you publish (**the checklist**). Do not type passwords or customer data into the chat. If the assistant creates a password, it is shown only once: save it straight away.

No Ask AI button?

It only exists in the Meridian look. If your cPanel opens in the classic look (Jupiter), ask us in a support ticket and we will switch the account. In Meridian, if your account allows it, the **Classic cPanel Theme** option at the top takes you back to the classic look. Your sites, e-mail and settings do not change with the look. To build a site with AI, follow **the Sitejet AI step by step**.

NEED A HAND?

Cannot find the AI assistant or Sitejet Builder in your cPanel? Tell us.

Open a support ticket →

SEE ALSO

Creating a website with Sitejet AI in cPanel, step by step →

- **Writing, improving and translating text with AI in Sitejet Builder**
- **Before you publish what the AI wrote: a checklist for your website**
- **Getting started with Sitejet Builder: from cPanel to your first website**
- **What happens to what you type into an AI service: reading the data terms**

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