interweb

Generated on 19/10/2026 13:44

KNOWLEDGE BASE · PUBLIC DOCUMENT

Counting your inodes: how many files you have and which folders hold the most

cPanel & WHM

CODE	VERSION	COUNTRY · LANGUAGE
RLX-AO-KB-2238	v2026.10.19	Angola · English

Interweb Angola
RLX Angola, Lda. · Group RLX Holdings
Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

https://www.meu.interweb.ao/knowledgebase/2238

The short answer: the **total** is in the cPanel **Statistics** sidebar, on the **File Usage** line (in some versions, Inodes), with the limit beside it. To find out **which folders** hold the most files, the Disk Usage screen will not help, because it shows weight, not count: use the cPanel **Terminal** with the **du --inodes** command, which only reads and counts. In most accounts the answer sits in three places: **e-mail** (every message is a file), the site **cache** and image **thumbnails**. What an inode is: **the limits nobody advertises**; how to cut the count: **too many inodes**.

Where to see each thing

What you want to know	Where to look	What you will see
How many files you have, and the limit	cPanel, the **Statistics** sidebar, the **File Usage** line	The number of files and folders, the limit and the percentage.
How close to the limit, outside cPanel	The service page in Meu Interweb, or the link in the warning e-mail	The usage bar, Upgrade and Check now.
Which folders hold the most files	The cPanel **Terminal** (Advanced section) or SSH	The count per folder, with the commands below.
Which mailbox has the most messages	The Terminal, inside the **mail** folder; or each mailbox's webmail	The count per mailbox; in webmail, the number of messages in each folder.
How many files one folder has, without Terminal	The **File Manager**	Only one folder's list at a time: good for confirming, not for searching.

cPanel menu names change slightly with the version and the panel language: look for the meaning, and type the name into the cPanel search box if you cannot spot it.

Counting the files, step by step

1. **See the total.** In cPanel, the Statistics sidebar, File Usage line. Write down the number and the percentage.

2. **Open the cPanel Terminal** (**the cPanel Terminal**). It opens in the account's home folder, already signed in as your user.

3. **Count per account folder:** the second command below lists the account's folders with the number of files in each, smallest to largest. The last line is the total; the one above it is the culprit.

4. **If the biggest is mail,** the third command shows the mailboxes with the most messages (the folders of each domain and each mailbox).

5. **If the biggest is public_html,** the fourth command goes three levels down and shows the site folders with the most files. On WordPress, look for **wp-content/cache** and **wp-content/uploads**.

6. **Repeat inside the folder with the biggest number** (change the path in the command) until you reach the folder that explains the total.

7	**After cutting it down,** go back to Statistics or use Check now in Meu Interweb. The count can take a little while to update.

```
du -s --inodes ~
du --inodes -d 1 ~ | sort -n | tail -15
du --inodes -d 2 ~/mail | sort -n | tail -10
du --inodes -d 3 ~/public_html | sort -n | tail -20
```

On the service page in Meu Interweb (Services, the service), once usage passes 75% a banner appears with the usage and a **See the account usage** button. It opens a page with the usage bar, **Upgrade** and **Check now**. The link in our warning e-mails opens that same page.

How to read what you found

Folder with many files	What it usually is	Is it normal?
mail	Messages: each one is a file, Trash, Spam and Sent included.	Yes, but years of Trash and Spam are not. **Your mailbox is full**.
wp-content/cache, or the caching plugin's folder	A copy of each page, sometimes several per page.	Only if it expires. A cache that is never cleared grows without end: **LiteSpeed Cache: the first settings**.
wp-content/uploads	Images and the thumbnails WordPress makes in several sizes.	Yes. It grows with the site; do not delete it by hand.
node_modules, .git	A project's dependencies and history.	They rarely need to be on the server.
tmp or a sessions folder	An application's temporary files.	Only if the application clears them. If they grow every day, it is the application.
.trash	What you deleted in the File Manager.	No: it still counts. Empty it.
Backup folders or unpacked old sites	Forgotten copies, file by file.	No. Compress, download and delete.

The Terminal and Statistics figures may not match exactly: they measure at different times, and du also counts folders. To find the culprit folder, the difference does not matter.

Optimise or upgrade?

Situation	Optimise or upgrade?
The biggest folder is cache, trash, backups or an old site	**Optimise.** Clearing it with the tool that created the files fixes it.
The biggest folder is e-mail, with years of messages	**Optimise first:** empty and archive elsewhere. If the team needs it all on the server, upgrade.
The biggest folder is the uploads of a growing shop or gallery	**Upgrade.** Those are files the site uses.
The total passes 85% again weeks after cleaning up	**Upgrade.**

Bigger plans

Plan	Files (inodes)
Pro	200,000
Plus	400,000
Ultra	600,000
Business Pro	1 million
Business Plus	1.5 million
Business Ultra	2 million

The file limit goes from **200,000 on Pro to 2 million on Business Ultra** (table above), and the Business line suits shops and sites with many products and photos. Your account's limit is on the File Usage line in Statistics; after the upgrade, the new limit appears on the same line. How to do it: **how to upgrade your plan**; which step to pick: **which hosting plan comes next**.

The commands in this article only count. Do not add delete commands copied from elsewhere: one wrong path takes the site or the mail with it. To cut the count, use the tool that created the files (the caching plugin, webmail, WordPress), and take a copy first: **making a full cPanel backup**.

Keep today's count to compare. Copy the output of the second command into a text file on your computer. In a month, run it again: the folder that grew most between the two lists is the one that deserves attention.

Counted and still cannot see where so many files come from? Open a support ticket with the output of the second command.

Open a support ticket

SEE ALSO

The limits nobody advertises: inodes, processes and memory

Too many inodes: cutting the number of files in your account without breaking it

The cPanel Terminal: a command line with nothing to install

Your plan limits at a glance: where to see each one in cPanel and in your account

Your mailbox is full: what to delete and how to stop it happening

How to upgrade or downgrade your plan

interweb

Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020	37,000+	130+
FOUNDED	CLIENTS	SIGN-UPS A DAY

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

TAX ID (NIF)	500 260 5724
COMMERCIAL REGISTRATION NO.	26464-25/250724
REGISTERED OFFICE	Rua Direita do Patriota, Bairro Dangereux Belas, Luanda, Angola
CONTACT	info@interweb.ao · +244 942 011 191 · www.interweb.ao
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

RLX-AO-KB-2238 · v2026.10.19 · Generated on 19/10/2026 13:44