

KNOWLEDGE BASE · PUBLIC DOCUMENT

Which hosting plan comes next: upgrading Pro, Plus, Ultra and Business for more room

Choosing the Right Plan

CODE

RLX-AO-KB-2212

VERSION

v2026.10.19

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/2212>



The short answer: the hosting ladder is **Pro, Plus, Ultra, Business Pro, Business Plus and Business Ultra**. Each step gives more space, some give more sites and more e-mails per hour, and the bigger plans also have more CPU, memory, processes and I/O. Pick by the **resource that is at the limit** (the one in your usage warning, or in Resource Usage in cPanel): it is not always the very next step. You upgrade in Meu Interweb, pay only the difference up to the renewal date, and the site, the e-mail and the files stay where they are.

Limits per plan: what each step adds

Resource	Pro	Plus	Ultra	Business Pro	Business Plus	Business Ultra
CPU	100% (1 core)	100% (1 core)	200% (2 cores)	200% (2 cores)	300% (3 cores)	400% (4 cores)
Memory (RAM)	1 GB	2 GB	3 GB	4 GB	6 GB	8 GB
Entry processes (EP)	20	30	40	50	75	100
Number of processes (NPROC)	60	80	100	120	150	200
Disk I/O	10 MB/s	15 MB/s	20 MB/s	30 MB/s	40 MB/s	50 MB/s
IOPS	1,024	2,048	3,072	4,096	6,144	8,192
Files (inodes)	200,000	400,000	600,000	1 million	1.5 million	2 million
Space (NVMe SSD)	10 GB	20 GB	30 GB	50 GB	100 GB	200 GB
Sites	1	6	Unlimited	Unlimited	Unlimited	Unlimited
E-mails per hour	100	200	300	500	750	1,000

Note the CPU: it is the same on Pro and Plus (1 core) and on Ultra and Business Pro (2 cores). At those steps the upgrade gives more memory, processes, I/O, inodes and space, but not more CPU. On every plan: unlimited traffic, e-mail accounts, databases and FTP accounts; SSH and PostgreSQL; automatic daily backups. So those will not help you choose.

Reseller plans: Reseller I has 10 accounts and 50 GB, II has 30 accounts and 120 GB, III has 60 accounts and 250 GB, and each client account gets the limits of one plan: **Reseller I** those of Pro, **Reseller II** those of Plus and **Reseller III** those of Ultra (CPU, memory, entry processes, processes, I/O, IOPS and inodes).

Which plan comes next, by the resource at the limit

What is at the limit	Where to upgrade
Disk space	The step with room for today's usage plus a year of growth. From Ultra (30 GB) the next one is Business Pro (50 GB). First, see what to delete first .
Number of sites	From Pro (1) to Plus (6); from Plus, once you pass 6, to Ultra (unlimited). See need more websites than your plan allows .
E-mails per hour	From Pro (100) to Plus (200), from Plus to Ultra (300), and from there to Business Pro (500), Business Plus (750) and Business Ultra (1,000). For newsletters, a dedicated sending service beats any plan: the hourly e-mail sending limit .
CPU, memory, processes or I/O	For more CPU, pick a step with more cores: from Pro or Plus to Ultra (2), from Ultra or Business Pro to Business Plus (3) or Business Ultra (4). Memory, processes and I/O grow at every step. For a shop or a site with traffic peaks, the Business line. But first check whether it is the site: what to measure before you change plan .
Number of files (inodes)	From 200,000 on Pro to 2 million on Business Ultra (table above). A bigger plan, after cleaning up: too many inodes .
Several resources at once	One upgrade often solves both: two limits reached at once .

How to decide and upgrade

1

Read the usage warning or open **Resource Usage** in cPanel: which resource, how much, and for how long. What the warnings mean is in **usage warnings at 75%, 85% and 95%**.

2

Make sure it is not a problem with the site. Clutter on the disk, a cache with no end, a heavy plugin or robots use up resources on any plan. Clean up and optimise first.

3

Pick the step by the resource, using the table above, with room for the coming year. If today's usage is already close to the next step, skip one.

4

Upgrade in Meu Interweb: Services, the service, **Upgrade/Downgrade**. The steps are in **how to upgrade your plan**. You pay only the difference up to the renewal date.

5

Check the new limits in Statistics and Resource Usage, and keep an eye on usage for a month.

6

If the account was suspended for being over the limit, the upgrade reactivates it by itself right after.

Optimise or upgrade?

Situation	Optimise or upgrade?
The site is slow at any hour, even with no visitors	Optimise. The plan is not the problem.
Usage jumped suddenly after a change to the site	Optimise. Undo or fix the change.
Usage grows slowly, month after month, with the business	Upgrade.
You need more sites, more space or more e-mails per hour than the plan has	Upgrade. Those are fixed numbers of the plan.

Bigger plans: beyond Business

If Business Ultra is no longer enough, or you need resources **of your own** and to install your own software, the next step is a **VPS server** or a **Cloud server**: you move to another machine and you run the server (**moving a site from shared hosting to a VPS**). If the sites belong to your clients, each with its own panel, **reseller hosting** fits better: **Reseller I** with 10 accounts and 50 GB, **II** with 30 accounts and 120 GB, **III** with 60 accounts and 250 GB (**reseller hosting or one plan per client**). The full comparison is in **shared hosting, VPS, Cloud or dedicated**.

An upgrade gives more resources; it does not fix the site. If the usage comes from a badly built plugin, a slow query or robots, the bigger plan fills up again, just later and at a higher cost. Decide with the Resource Usage graphs in front of you.

When in doubt, one step at a time. An upgrade needs no migration and no downtime, and you can do another one later. What happens to the dates and the money already paid is in **what actually happens when you change plan**.

Know which plan you need? Upgrade in Meu Interweb, under Services.

[See my services](#)

SEE ALSO

[How to upgrade or downgrade your plan](#)

[What actually happens when you change plan: files, dates and the money already paid](#)

[Pro, Plus, Ultra or Business: choosing without guesswork](#)

[Business hosting: who it is for, and when it pays off](#)

[Usage warnings at 75%, 85% and 95%: what our e-mails mean and what to do next](#)

[Disk space nearly full on your hosting plan: what to delete first, step by step](#)



Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

Interweb Angola

RLX Angola, Lda. • Group RLX Holdings

TAX ID (NIF)

500 260 5724

COMMERCIAL
REGISTRATION NO.

26464-25/250724

REGISTERED OFFICE

Rua Direita do Patriota, Bairro Dangereux
Belas, Luanda, Angola

CONTACT

info@interweb.ao • +244 942 011 191 • www.interweb.ao

OPENING HOURS

Monday to Friday - 08 AM to 04 PM
Saturday & Sunday - Closed