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How to recover your Plesk password

cPanel & WHM

CODE
RLX-AO-KB-216

VERSION
v2026.10.04

COUNTRY · LANGUAGE
Angola · English

Interweb Angola

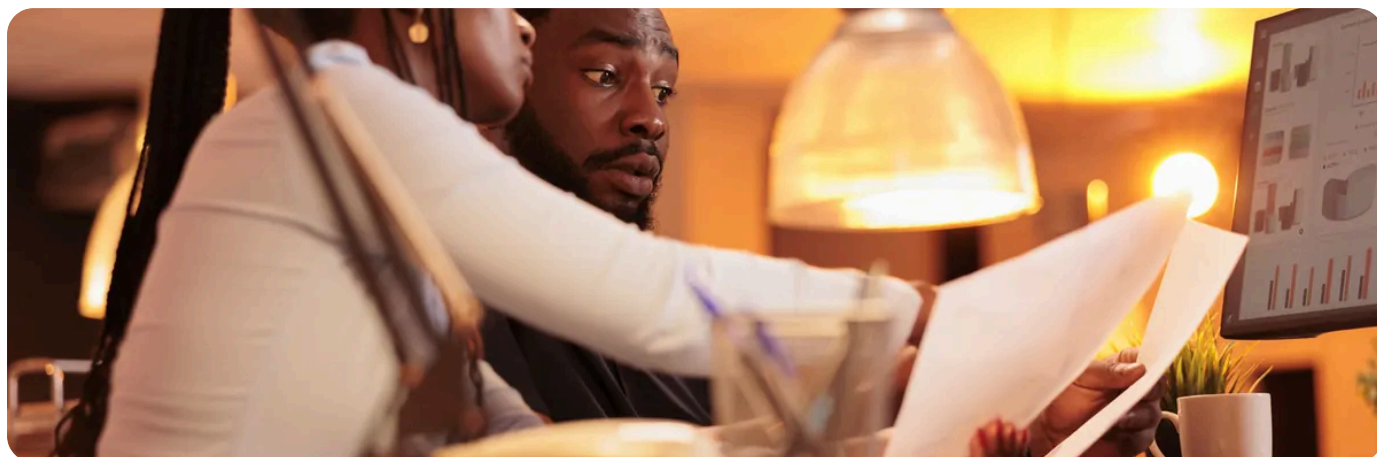
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Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

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 cPanel & WHM  Created on **August 17, 2026**  Updated on **October 4, 2026**  2 min read



On Windows hosting plans the panel is **Plesk**, and the password reset happens on the panel's own login page.



Before you start:

This is **your Plesk password**, the panel used on Windows plans. It is not the same as your **My Interweb** one, nor your **cPanel** one, nor the one on **each e-mail account** - they are independent, and changing one does not touch the others.



Resetting from the login page

- 1 Open your Plesk address. It was sent to you in the service **welcome e-mail**, along with the username - look there first.
- 2 Under the login form, click **Forgot your password?**
- 3 Enter the username or the e-mail attached to the account. Plesk sends a link to set a new one.
- 4 Open the link and choose the new password. If nothing arrives within a few minutes, check the spam folder.



If you do not have the panel address:

Do not try to guess it. **Ask us** - we will confirm which panel serves your service, the username, and restore access once we have confirmed the account is yours. It is quicker than any guessing.

**If you are comparing panels:**

What changes between My Interweb and Plesk explains what each one is for - useful for checking that this is really the password you are after.

Once you are back in, see **how to change your Plesk password** for next time.

 NEED A HAND?

Locked out of Plesk?

 **Ask for a reset** →

 SEE ALSO

How to recover your cPanel password



How to change your Plesk password



My Interweb vs Plesk: how they differ and which panel we use



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