

KNOWLEDGE BASE · PUBLIC DOCUMENT

Embedding a map or another page with an iframe: how it works, and why some pages refuse

SEO & Marketing

CODE

RLX-AO-KB-2000

VERSION

v2026.10.15

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/2000>



The short answer: an **iframe** is a window inside your page that shows another page (a map, a video, a form). For a map or a video, the service gives you ready-made code. But **not every page lets itself be shown** this way: many tell the browser to refuse, and the window appears blank with “refused to connect”.

What the site needs

What	What to do
What it is for	A location map, a video, a booking calendar, a form from another service.
How to do it	The service offers an “embed” option and gives a code; you paste it into the page, in an HTML block.
Why it stays blank	The destination page forbids being embedded, through a security header, or your own site refuses everything: Security headers .
Privacy	An iframe from another service may set its cookies: The cookie notice .
Speed	Each iframe is a whole page loading. Defer what is off-screen: Lazy loading .

Getting started

1

Ask the service for the code (on a map, for example, “Share” and then “Embed a map”) and copy it.

2

Paste it into a “Custom HTML” block on the page (in WordPress) or in the page’s file.

3

Give it a size that fits a phone: width at 100% and a reasonable height, instead of a big fixed number.

4

Add a title (the “title” attribute) describing the content, for screen-reader users: **Accessibility**.

5

Test on the computer and the phone, and in a private window: if it stays blank, look at the warning in the browser console.

If your site also needs to be embeddable elsewhere, or the other way round, the header that prevents it has to change, carefully: allowing everything exposes the site to being shown inside fake pages. A restrictive policy is safer: **Content Security Policy**.

A map showing where the business is also helps being found: **Being found on Google**.
For videos: **Videos on your website**.

The iframe stays blank and you have tried this? Open a ticket with the page’s address and the embedded content’s address.

[Open a support ticket](#)

SEE ALSO

[Security headers explained: what they do and how to add them in .htaccess](#)

[Content Security Policy: a first policy, tried out in report-only mode](#)

[Videos on your website: upload them or embed from a video service](#)

[Lazy loading images and videos: what to defer and what never to](#)

[The cookie notice and consent: what your site collects without you knowing](#)

[Is your website accessible? Six checks anyone can do](#)



Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

Interweb Angola

RLX Angola, Lda. • Group RLX Holdings

TAX ID (NIF)

500 260 5724

COMMERCIAL
REGISTRATION NO.

26464-25/250724

REGISTERED OFFICE

Rua Direita do Patriota, Bairro Dangereux
Belas, Luanda, Angola

CONTACT

info@interweb.ao • +244 942 011 191 • www.interweb.ao

OPENING HOURS

Monday to Friday - 08 AM to 04 PM
Saturday & Sunday - Closed