

KNOWLEDGE BASE · PUBLIC DOCUMENT

# Which hosting plan for a pet shop or veterinary practice: bookings, photos and products

Choosing the Right Plan

CODE

RLX-AO-KB-1954

VERSION

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COUNTRY · LANGUAGE

Angola · English

## Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/1954>



**The short answer:** pet owners look for **hours, services, booking and a place they can trust**, often in a hurry. A light site, with the services, photos of the team and the place, and booking by phone, WhatsApp or form, is enough, and **the entry plan will do**. A small product shop can come later.

## What the site needs

| What                      | What to do                                                                                                               |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------|
| <b>Services and hours</b> | What you do (check-ups, vaccines, grooming, selling pet food), how long it takes and the hours. Clear at first glance.   |
| <b>Booking</b>            | Phone and WhatsApp in view; a form to ask for a slot: <b>Putting WhatsApp on your site</b> .                             |
| <b>Emergencies</b>        | A visible sentence on what to do out of hours, with the contact. It is the information that matters most at that moment. |
| <b>Photographs</b>        | Of the team and the place, shrunk. Photos of clients' pets only with permission: <b>Image optimisation</b> .             |
| <b>Products</b>           | A simple catalogue, or a small shop if you sell outside: <b>Which plan for a shop</b> .                                  |

## Getting started

1

**Start with the entry plan** with the services, the hours and booking.

2

**Put the emergency information** on the home page and on the Google Business Profile: **Being found on Google**.

3

**Ask for reviews** from those you have served, with permission: **Reviews and reputation**.

4

**Test on a phone:** many requests come with a sick animal and the owner on the phone.

5

**Review the plan** if you sell products online or take bookings with payment.

**Do not give diagnoses or prescriptions through the site.** General care advice, yes; assessing a symptom without seeing the animal, no. Say “bring the animal in” and how. For care with the privacy of those who book, see **Which plan for a clinic**.

For a small shop of pet food and accessories: **Which plan for a catalogue without online payment**.

Building a pet shop's or practice's site? Tell us how you receive bookings today.

[Open a support ticket](#)

#### SEE ALSO

**Putting WhatsApp on your site: the link, the button and the ready-written message**

**Image optimisation and WebP**

**Being found on Google: Business Profile, Search Console and the basics**

**Reviews and reputation: how to ask for them and how to answer the bad ones**

**Which hosting plan for a clinic or health professional: bookings, privacy and what not to publish**



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