

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to find the hosting DNS

Domains & DNS

CODE

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COUNTRY · LANGUAGE

Angola · English

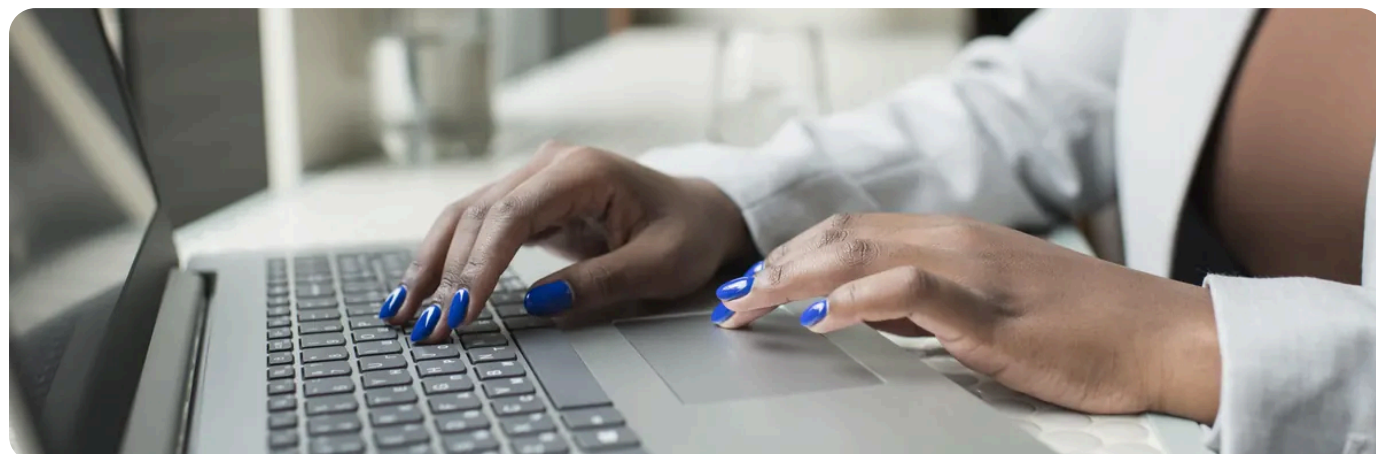
Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

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<https://www.meu.interweb.ao/knowledgebase/18>

How to find the hosting DNS

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Whenever you need to point a domain at your Interweb hosting, you will be asked for the **nameservers** - also called DNS servers. These are they.

```
dns1.interweb.ao  
dns2.interweb.ao  
dns3.interweb.ao  
dns4.interweb.ao
```

Use all four. The order does not matter.



Why four?

If one becomes unavailable, the others keep answering and your site stays reachable. Entering only one or two reduces that protection.

When you will need these

- ☐ You registered the domain elsewhere and want to host it with us
- ☐ You are moving a site from another provider
- ☐ The domain is **.ao** and the nameservers must be set at the national registry
- ☐ You want to confirm the domain is already pointing correctly

Confirming your own service details

The nameservers above apply to every shared hosting plan. The details specific to your service - server name and IP address - are in two places:

1. In the **New Account Information** e-mail, sent when your hosting was activated
2. In your **My Interweb**, under **Services** → **My Services**, opening the plan

**On a VPS or dedicated server?**

Your nameservers may be different, or specific to your own server. Check the service page in My Interweb before configuring them.

? What if I am asked for an IP address?

Some setups do not use nameservers but an **A record** pointing at an IP address. This happens when you want to keep DNS with another provider - Cloudflare, for example - and only bring the website here.

Your hosting server's IP appears on the service page in My Interweb, next to the server name. Do not use another customer's IP or one copied from an article: each plan may sit on a different server.

✓ After setting them

Nameservers are changed **where the domain is registered**, not in cPanel. Once saved, it can take a few hours to become active everywhere. To follow it, see **how to check a domain's DNS**.

🗣️ NEED A HAND?

Not sure which details apply to your plan? Tell us the domain and we will confirm.

 **Open a support ticket** →

📦 VPS and dedicated servers

A VPS or a dedicated server has no nameservers of its own. The domain keeps its nameservers (ours, or those of the company where the DNS is managed) and what changes is the A record: point the domain, and the www, to the IP address of your server. You find that IP in My Interweb, on the server's page.

🔗 SEE ALSO

How to check a domain DNS



How to configure a domain DNS



How to migrate a site without downtime



Need a domain? Search here.





Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

Search domain →



.ao

.co.ao

.org.ao

.com

and over 100 extensions

interweb

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

TAX ID (NIF)

500 260 5724

COMMERCIAL
REGISTRATION NO.

26464-25/250724

REGISTERED OFFICE

Rua Direita do Patriota, Bairro Dangereux
Belas, Luanda, Angola

CONTACT

info@interweb.ao · +244 942 011 191 · www.interweb.ao

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