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Which hosting plan for a non-profit that takes online donations

Plans by Business Sector

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Which hosting plan for a non-profit that takes online donations

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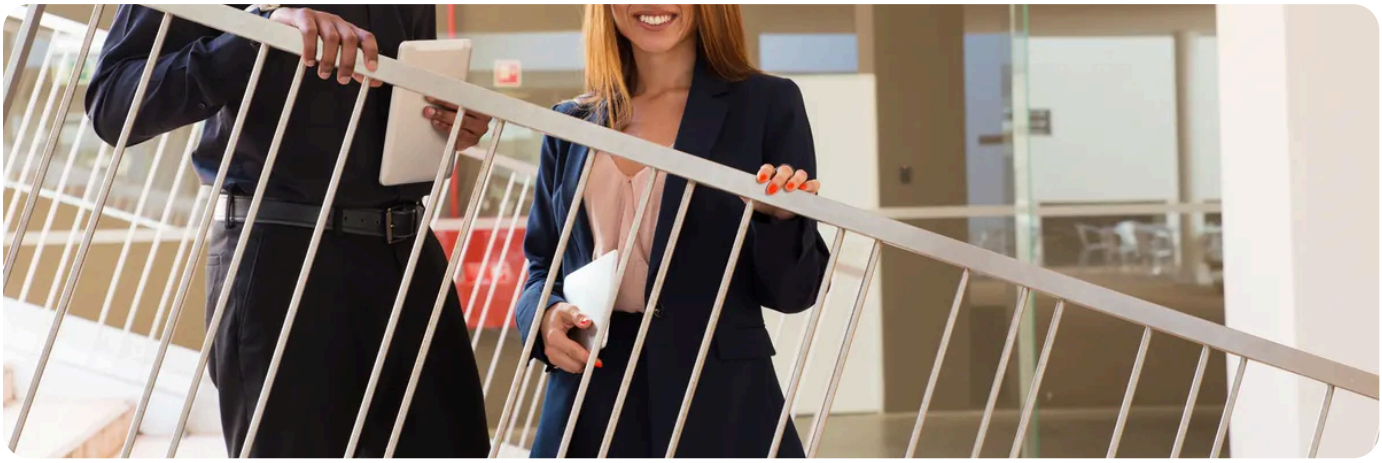

The short answer: an association's or NGO's site is light, and **one of the first shared plans is enough**. What needs care is the **online donation**: donors have to trust you, and the money and the donor's data must travel a safe path. The safest is usually **not to handle them yourself**.

What weighs, and what does not

Part of the site	What to do
Donations	Use a well-known payment service, which takes the money and the card details for you, and connect it with a button. The site must not store card details. See **How online payments work**.
Trust	Say who you are, where you are, what you do with the money and how to contact you. Show real reports and photographs (with permission from whoever appears).
Donor data	Ask only for what is needed. People must know what their gift is for. See **Personal data protection**.
Receipts and proofs	Check with whoever does your accounts what the country's law requires for donations. Do not promise tax exemptions you do not know about.
Campaigns	On campaign days, visits jump suddenly: **Preparing for a traffic spike**.

How to choose, step by step

1. **Start with the entry plan** and a simple site: who we are, what we do, how to help.

2. **Choose the way to collect donations** and test a small donation from end to end, including the donor's receipt.

3. **Install SSL** and confirm the padlock before you publish the link.

4. **Have an organisation e-mail** on your domain, not one belonging to a person.

5. **Review the plan** if the site gets a members' area, a shop or many events: **Which plan for a shop**.

Never ask for donations through a form where the donor types their card into your site
if you have no payment service behind it: it is a risk for them and for you. And beware of scams that use organisations' names: see **Fake WhatsApp messages in your company name**.

Say clearly where each donation goes. Transparency is what brings the second one.

NEED A HAND?

Building a site for an organisation with online donations? Tell us how you will receive the money.

Open a support ticket →

In our plans

Situation	Plan	Why
A simple site: who we are, what we do, how to help	Pro	1 site, 10 GB SSD NVMe, and unlimited e-mail accounts on your own domain, one for each role instead of one belonging to a person.
Several chapters, or a campaign with a site of its own	Plus	6 sites and 20 GB SSD NVMe.
A members' area, a shop, many events or videos	Ultra or Business	Unlimited sites and 30 to 200 GB SSD NVMe.

When to move up: the plan does not decide how safe the donations are, the payment service you connect does; what the plan decides is room. Move up when the site gets a members' area, a shop or many events, when the reports, photographs and videos fill the disk, or when the messages to donors and members reach the plan's limit of e-mails per hour (100 in Pro, 200 in Plus, 300 in Ultra). Moving up can be done at any time without losing the site, and every plan has an automatic daily backup with free restores.

SEE ALSO

- How online payments work: gateway, processor and merchant account in plain words
- Personal data protection: what applies to your website
- Preparing for a traffic spike: a campaign, a launch or a live event
- Which hosting plan for a church or an association: a simple site, events and videos

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