

KNOWLEDGE BASE · PUBLIC DOCUMENT

Meu Interweb vs cPanel: which panel to use for what

cPanel & WHM

CODE

RLX-AO-KB-172

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/172>



These are two different panels, with two different passwords, and mixing them up wastes more time than almost anything else. The rule fits on one line: **Meu Interweb is where you manage your account with us; cPanel is where you manage your site.**

What is done where

	Meu Interweb	cPanel
Invoices and payments	Yes	No
Ordering, renewing or cancelling	Yes	No
Support tickets	Yes	No
Your account details and password	Yes	No
Domains: renewals and status	Yes	No
Website files	No	Yes
Creating mailboxes	No	Yes
Databases	No	Yes
Backups and restores	No	Yes
The domain's DNS records	No	Yes
Installing WordPress	No	Yes

The rule that settles it

Money and contracts - invoices, renewals, support - live in **Meu Interweb**. **Content and technical work** - files, e-mail, databases - live in cPanel. When in doubt, ask yourself whether what you want has to do with paying or with publishing.

How you get into each

1

Into **Meu Interweb**, with your client account e-mail and password.

2

Into cPanel, through the button inside Meu Interweb itself, on your service page - you get in without typing any password. It is the simplest way and the one we recommend.

3

Or directly at `yourdomain:2083` , with the cPanel username and password, which **are not the same as your client account** .

They are different passwords. Changing your password in Meu Interweb **does not change** the cPanel one, and the other way round. This causes half of all "I cannot log in" tickets: someone changes one and tries it in both places.

Lost the cPanel one? Reset it from Meu Interweb, on the service page. No ticket, no waiting.

Cannot find what you need in either? Tell us what you are trying to do.

[Open a support ticket](#)

SEE ALSO

And if you resell hosting there is a third panel: **Meu Interweb vs WHM: the reseller panel explained.**

Coming from a Plesk provider? **Meu Interweb vs Plesk: how they differ and which panel we use.**

WEB HOSTING

Looking for hosting that stays out of your way?

cPanel, a free SSL certificate, backups every night before dawn kept for a year, and support that answers in your language.

See hosting plans

Free migration of your current site · no lock-in



Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

Interweb Angola

RLX Angola, Lda. • Group RLX Holdings

TAX ID (NIF)

500 260 5724

COMMERCIAL
REGISTRATION NO.

26464-25/250724

REGISTERED OFFICE

Rua Direita do Patriota, Bairro Dangereux
Belas, Luanda, Angola

CONTACT

info@interweb.ao • +244 942 011 191 • www.interweb.ao

OPENING HOURS

Monday to Friday - 08 AM to 04 PM
Saturday & Sunday - Closed