

KNOWLEDGE BASE · PUBLIC DOCUMENT

Your logo beside your e-mails: what BIMI is and what it asks for

E-mail

CODE

RLX-AO-KB-1700

VERSION

v2026.10.15

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/1700>



The short answer: BIMi makes your company's logo appear beside the messages you send, in some e-mail services. It is a **final layer**, which only works once your domain's authentication is all in order. For most small businesses it is not the first step, and **not every e-mail service shows it**.

What must exist first

Requirement	Why
SPF and DKIM right	They prove the e-mail really comes from your domain. See SPF, DKIM and DMARC .
DMARC in enforcement (<code>p=quarantine</code> or <code>p=reject</code>)	Only when the policy rejects or quarantines what fails can the logo be trusted. A DMARC that only observes (<code>p=none</code>) is not enough. See Creating your DMARC record .
The logo in a specific format	An SVG file of a restricted type (SVG Tiny PS), square and simple. An ordinary designer's SVG usually needs converting.
A brand certificate (VMC or CMC), for some services	Some providers only show the logo if it comes with a certificate issued by an authorised body, which may require a registered trademark and costs money . Check what each service asks.

The DNS record

When everything is ready, you create a **TXT** record at the name `default._bimi.your-domain.com` with content of this kind:

```
v=BIMI1; l=https://your-domain.com/bimi/logo.svg; a=https://your-domain.com/bimi/certificate.pem
```

The `l=` is the (https) address of the logo; the `a=` is the certificate's, when one is used. The files must be reachable on the site, in the `public_html` folder. How to create a TXT record is in **DNS records**.

There is no guarantee it will show. Each e-mail service decides whether it accepts BIMl, on what conditions and for how long it keeps the decision. Meeting all this gives you the chance, not the certainty. Before spending money on a certificate, check whether the e-mail service your most important customers use supports it.

The most important thing, and the one that brings a real result, is DMARC in enforcement: it protects your customers from fake e-mails in your name. See **Someone is sending e-mail in the name of your domain**.

Want help getting DMARC in order before you think about BIMl? Open a ticket with the domain.

[Open a support ticket](#)

SEE ALSO

[Creating your DMARC record, and reading what it sends back](#)

[SPF, DKIM and DMARC: why your e-mail lands in spam](#)

[Reading an e-mail header: did SPF, DKIM and DMARC pass?](#)

[DNS records explained: A, CNAME, MX, TXT and TTL](#)



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