

KNOWLEDGE BASE · PUBLIC DOCUMENT

Nameservers: what they are and which ones to use with us

Domains & DNS

CODE

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Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

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<https://www.meu.interweb.ao/knowledgebase/166>



Nameservers answer one simple question: *who is in charge of this domain's DNS?* They are the master switch - they point the whole domain at the service that will answer for it.

A nameserver is not the same thing as a DNS record

	What it does
Nameservers	Say where the domain's DNS zone lives. Changed at the registrar, once.
DNS records	Say what - where the site goes, the e-mail, the subdomains. Changed in the panel of whoever holds the nameservers.

Confusing the two is behind half of all DNS problems: records get changed in one place while the nameservers point somewhere else - and nothing happens. See **DNS records explained** .

Our nameservers

NAMESERVERS

`dns1.interweb.ao`

`dns2.interweb.ao`

`dns3.interweb.ao`

`dns4.interweb.ao`

These are the ones to enter at your registrar if the domain is with another provider and you want the site and e-mail to work with us. If you registered the domain with us, they are already set.

How to change them

1

Log in to the panel of **whoever registered the domain** - not whoever hosts the site. They are different things and can be different companies.

2

Look for *Nameservers* or *DNS*, and replace what is there with the ones above.

3

Save and wait. The change is not instant - see **how long propagation takes** .

4

Confirm: once it is done, a lookup on the domain returns these names.

Changing nameservers effectively wipes the previous setup. The DNS records that existed at the old provider stop being used. If you had e-mail pointed at another service, or special subdomains, **write everything down before you change** and recreate it on our side. This is the most common cause of "the site came back, but e-mail stopped arriving".

Don't want to move everything? You can leave the nameservers where they are and point only the website, with an A record. You lose single-panel management, but it is less invasive. Tell us what you need to keep and we will show you the way.

Want us to check the change before you make it? Send us the domain.

[Open a support ticket](#)

SEE ALSO

WHOIS: what it shows about your domain and how to check it

DNS records explained: A, CNAME, MX, TXT and TTL

Typo in the domain name: can it be fixed after registering?

Need a domain? Search here.

DOMAIN REGISTRATION

Is the name you have in mind still free?

Type it here and find out in a second. DNS management included in the panel, renewal notices well ahead of time, and the domain registered in your name - never in ours.

Search domain

yourcompany.ao

.ao · .co.ao · .org.ao · .com · and over 100 extensions



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26464-25/250724

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