interweb

Generated on 18/10/2026 11:11

KNOWLEDGE BASE · PUBLIC DOCUMENT

Creating databases and using phpMyAdmin

Databases

CODE	VERSION	COUNTRY · LANGUAGE
RLX-AO-KB-114	v2026.10.04	Angola · English

Interweb Angola
RLX Angola, Lda. · Group RLX Holdings
Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

https://www.meu.interweb.ao/knowledgebase/114

Almost every site that isn't just static pages needs a database. In cPanel you create one in about a minute - and there are three separate things, which is where most confusion starts.

The three things you need

1. **The database** - where the data lives.

2. **The user** - the account that connects to it. It is not the same as your cPanel user.

3. **The permission** - linking the user to the database. Without this step, the application connects and gets "access denied".

Creating them

1. In cPanel, open **MySQL Databases**.

2. Under **Create New Database**, type a name and create it. cPanel prefixes it with your account name automatically - that full name is what the application needs.

3. Further down, in **MySQL Users**, create a user with a strong password. Save that password now; it won't be shown again.

4. In **Add User To Database**, pick the user and the database, and grant **ALL PRIVILEGES**.

Using phpMyAdmin

phpMyAdmin, also in cPanel, is where you look at and edit the data directly - useful for changing a setting, fixing a table or exporting a copy.

1. To export, choose the database, open **Export** and confirm - the *.sql* file downloads.

2. To import, use **Import** and pick the file. Large files may fail here; if so, send us the file and we import it from the server side.

> **Take a backup before editing anything in phpMyAdmin.** There is no undo. A wrong query in the wrong table takes the site down instantly - and the fastest recovery is **yesterday's backup**.

"Error establishing a database connection"? Send us the site's address.

Open a support ticket

RLX-LIMITES

In our plans

- Databases are unlimited on every hosting plan, so you do not have to share one database between sites.
- To see how many you have and how much space the account uses, open the Statistics side bar in cPanel.
- The phpMyAdmin upload limit is not a fixed number we can promise for every account. The **Import** tab shows the maximum file size right on the page, and **Select PHP Version** (Options tab) shows the values of upload_max_filesize and post_max_size.
- If your .sql file is bigger than that, send it to us in a ticket and we import it from the server side.

/RLX-LIMITES

SEE ALSO

How to change your PHP version

FTP accounts and connecting with FileZilla

How to install WordPress in a few clicks

Need hosting? See the plans.

WEB HOSTING

Looking for hosting that stays out of your way?

cPanel, a free SSL certificate, backups every night before dawn kept for a year, and support that answers in your language.

See hosting plans

Free migration of your current site · no lock-in

interweb

Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020	37,000+	130+
FOUNDED	CLIENTS	SIGN-UPS A DAY

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

TAX ID (NIF)	500 260 5724
COMMERCIAL REGISTRATION NO.	26464-25/250724
REGISTERED OFFICE	Rua Direita do Patriota, Bairro Dangereux Belas, Luanda, Angola
CONTACT	info@interweb.ao · +244 942 011 191 · www.interweb.ao
OPENING HOURS	Monday to Friday - 08 AM to 04 PM Saturday & Sunday - Closed

RLX-AO-KB-114 · v2026.10.04 · Generated on 18/10/2026 11:11