

KNOWLEDGE BASE · PUBLIC DOCUMENT

How to activate and install a paid SSL certificate

Security

CODE

RLX-AO-KB-104

VERSION

v2026.10.04

COUNTRY · LANGUAGE

Angola · English

Interweb Angola

RLX Angola, Lda. · Group RLX Holdings

Tax ID (NIF) 500 260 5724 · Commercial registration no. 26464-25/250724

<https://www.meu.interweb.ao/knowledgebase/104>



Every domain here already gets a free certificate automatically - see **what an SSL certificate is**. This page is only for a **paid** certificate you bought (RapidSSL, GeoTrust and similar), which needs a validation step the free one doesn't.

1. Order and generate the CSR

1

After paying, open the certificate under **My Products & Services** in the portal.

2

You'll be asked for a **CSR** - a request generated by the server. In cPanel, go to **SSL/TLS → Generate, view, or delete SSL certificate signing requests**, fill in the domain and company details, and copy the whole block, including the BEGIN and END lines.

3

Paste the CSR into the certificate configuration and submit.

2. Prove the domain is yours

The certificate authority has to confirm you control the domain. You choose the method:

1

By e-mail - a message goes to an address at the domain (admin@, webmaster@ and similar). You must be able to read it, so create the mailbox first if it doesn't exist.

2

By DNS - you add a record to the zone. Convenient if the domain's mail isn't set up yet.

3

By file - you upload a file the authority gives you into the site's folder.

3. Install it

1

Once validated, the authority issues the certificate - usually within minutes for the basic ones.

2

In cPanel, open **SSL/TLS** → **Manage SSL sites**, choose the domain, paste the certificate, and install.

3

Check the padlock in the browser. If it doesn't appear, force HTTPS - see **how to redirect HTTP to HTTPS**.

A paid certificate doesn't renew itself. Unlike the free one, it has to be reissued and reinstalled - see **why certificates last less than a year**. Put a reminder in your calendar.

Stuck at validation, or the padlock won't appear? Send us the domain.

[Open a support ticket](#)

SEE ALSO

[How to clean up a compromised site](#)

[How to tell if your site has been compromised](#)

[How to redirect HTTP to HTTPS with .htaccess](#)

[Want a paid SSL certificate? See the options.](#)

SSL CERTIFICATES

The padlock your customers look for.

A paid certificate adds warranty and company validation - useful for online shops and any site taking payments or customer data.

[See SSL certificates](#)

Hosting already includes free SSL for everyday use



Online version of this document

Interweb is a leading internet services company, with a mission to help businesses to be born and prosper through technology.

2020

FOUNDED

37,000+

CLIENTS

130+

SIGN-UPS A DAY

Interweb Angola

RLX Angola, Lda. • Group RLX Holdings

TAX ID (NIF)

500 260 5724

COMMERCIAL
REGISTRATION NO.

26464-25/250724

REGISTERED OFFICE

Rua Direita do Patriota, Bairro Dangereux
Belas, Luanda, Angola

CONTACT

info@interweb.ao • +244 942 011 191 • www.interweb.ao

OPENING HOURS

Monday to Friday - 08 AM to 04 PM
Saturday & Sunday - Closed